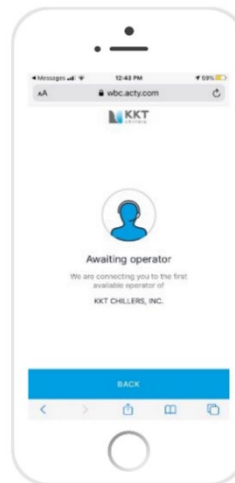
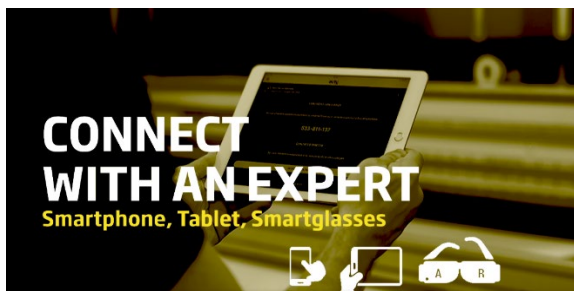


## PRESS RELEASE

September 2nd, 2020

Wood Dale, IL — KKT chillers, Inc. is happy to announce the launch of NEW augmented support,

### KKT AUGMENTED SERVICE



#### “RAPID TROUBLESHOOTING WITH STATE-OF-THE-ART TECHNOLOGY

Augmented reality allows us to “expand” the real world into the virtual realm. KKT chillers applies this technology to improve service support and, most importantly, increase speed and efficiency. Remote support is available to all KKT chillers customers who have concluded a maintenance agreement that includes this option.

In order to intervene efficiently in the event of a malfunction, a visual inspection of the conditions on site is indispensable. Usually, this inspection is carried out by the local, qualified KKT chillers service technician, who checks the refrigeration system, defines spare parts and then repairs or maintains the chiller.

However, if a situation arises out of the blue that must be resolved quickly, or the system is in a geographic location difficult to reach for the service technician, KKT chillers remote support offers a modern, highly efficient way to discuss the issue under the guidance of KKT chillers technical support, define spare parts and, if necessary, resolve the issue without the need for an on-site visit.

Take advantage of KKT chillers’ remote support: the latest and fastest type of on-site service – without an on-site visit!

For more information regarding KKT’s new Augmented support, please contact us our Technical Support Group at [Techsupport@kkt-chillersusa.com](mailto:Techsupport@kkt-chillersusa.com)